

Frequently Asked Questions About Billing and Dues

How has the billing procedure changed since last year? Beginning this fall (2013), we are having swimmers **pre-pay** for their swim sessions. September sessions must be paid for in August, October sessions will be paid for in September, and so on. In the past, billing was based on the previous month's swims.

What are the fees for swimming? Fees are based on the number of session your swimmer swims. There is a rate for 1-8 sessions per month, 9-12 sessions per month, an unlimited option, and a family rate. For current fees, please go to www.landersistimclub.org and refer to the Team Information under "About Us".

My swimmer didn't swim in October but I didn't email Norma. Can the bill be adjusted? Of course, but email her as soon as you realize that your swimmer isn't swimming.

I didn't pay my bill by February 20th and at the first practice in March, my swimmer was told he can't swim. What should I do? He will be allowed to swim as soon as payment is made. Place payment in the black box in the pool lobby or mail to Lander Swim Club, PO Box 27, Lander, WY 82520.

I realize my financial circumstances have changed and I can't afford to pay the swim bill. What should I do? Scholarships are available. The scholarship application can be found at www.landersistimclub.org, under "Documents". Fill out the application form and put it in the LSC black box in the pool lobby. The scholarship committee will review the application, and you will be contacted by email regarding the approval/disapproval.

I have 3 swimmers and billing was for \$40 each. One of my swimmers swam 13 times during the month and the other 2 swam 7 times. How will this affect my billing? It won't affect the billing at all. Norma will change the billing for the swimmers to be at the family rate for the month.

My swimmer swam 9 times during the month. How will this affect my bill? At the end of the month when the attendance roster is checked against billing, your account will be changed to reflect the increased cost for 9-12 sessions. This will be due with the next billing cycle.